

Veritas Alta Surveillance: Administration

COURSE DESCRIPTION

The *Veritas Alta Surveillance: Administration* course is designed for Compliance and Supervision professionals whose role is to manage, maintain, and perform supervisory reviews to ensure regulatory compliance.

This course discusses how to configure and use Veritas Alta Surveillance to meet your company's supervisory requirements while maintaining regulatory standards. The course is designed to enable you to gain the necessary fundamental and advanced skills that are required to manage and leverage the features and functionality within Veritas Alta Surveillance to perform fast sampling, effective and efficient reviews of regulated communications.

Delivery Methods

This course is available in the following delivery methods:

- [Instructor-led training \(ILT\)](#)
- [Virtual instructor-led training \(VILT\)](#)
- Self-paced

Duration

- Instructor-led training - ILT: 3 days
- Virtual instructor-led training - VILT: 3 days

Course Objectives

After completing this course, you will be able to:

- Explain the basic architecture of Veritas Alta Surveillance.
- Summarize the product integrations between Alta Surveillance and other Veritas Alta products.
- Navigate and work with the Veritas Alta Surveillance interface.
- Explain the basic concepts of Veritas Alta Surveillance.
- Explain the concept of user roles in Veritas Alta Surveillance.
- Work with application-specific and department-specific hotwords and hotword sets.
- Create application-specific and department-specific allowlist and trash rules.
- Create a new data request in Veritas Alta Surveillance.
- Create application-specific and department-specific labels and label groups.
- Add, edit, and re-order application-specific and department-specific review comments.
- Create departments and add monitored employees to departments.
- Manage exception employees.

- Create application-specific and department-specific searches in Veritas Alta Surveillance.
- Explain the roles of the reviewers in Veritas Alta Surveillance.
- Explain intelligent review classification options.
- Edit and work with audit settings and the audit viewer.
- Generate the reports in Veritas Alta Surveillance.
- Configure a reporting endpoint authentication.

Simulations

This course includes simulations that enable you to learn new skills and transfer those skills into your working environment.

COURSE OUTLINE

Introducing Veritas Alta Surveillance

- Importance of Data and its Compliance
- Veritas Alta Surveillance: Overview
- Veritas Alta Surveillance: Integrations

Working with the Veritas Alta Surveillance User Interface

- Navigating the Veritas Alta Surveillance Interface
- Working with the Veritas Alta Surveillance Dashboard

Simulations

- Working with the Veritas Alta Surveillance User Interface

Understanding Veritas Alta Surveillance Concepts

- Veritas Alta Surveillance Applications
- Veritas Alta Surveillance Departments
- Application-specific Users, Roles, and Permissions
- Department-specific Users, Roles, and Permissions
- Employee Groups
- Hotwords and Hotword Sets
- Allowlist Rules and Trash Rules
- Data Requests (Application-specific)
- Label and Label Groups
- Review Comments

Administering Application-specific Roles, Hotword Sets, and Rules

- Veritas Alta Surveillance: Application Tab
- Managing Employee Groups
- Working with Application-specific Users, Roles, and Permissions
- Managing Application-specific Hotwords and Hotword Sets

- Working with Application-specific Allowlist Rules and Trash Rules

Simulations

- Working with Application-specific Hotword Sets
- Working with Application-specific Allowlist Rules
- Working with Application-specific Trash Rules

Administering Application-specific Data Requests

- Creating Data Requests

Simulations

- Creating a New Data Request in Veritas Alta Surveillance

Administering Application-specific Labels and Review Comments

- Working with Labels and Label Groups
- Working with Review Comments

Simulations

- Working with Application-specific Labels
- Working with Application-specific Review

Managing Department-specific Roles and Permissions

- Veritas Alta Surveillance: Departments Tab
- Working with Departments
- Departments-specific Roles
- Working with Exception Employees

Simulations

- Creating Departments in Veritas Alta Surveillance
- Adding Monitored Employees to Departments
- Editing Monitored Policies
- Adding New Roles for Users and Employee Groups
- Assigning Departments to a User
- Assigning Exceptions to a User
- Designating Employees as Exception Employee
- Assigning Exception Reviewers to an Exception Employee

Managing Department-specific Hotword Sets and Rules

- Hotwords and Hotword Sets: Department-specific
- Working with Allowlist Rules
- Working with Trash Rules

Simulations

- Creating Hotword Sets and Hotwords
- Creating Trash Rules

Managing Department-specific Labels and Review Comments

- Managing Department-specific Labels
- Managing Department-specific Label Groups
- Managing Department-specific Single Choice Label Groups

- Searching Department-specific Labels, Label Groups, and Single Choice Groups
- Working with Department-specific Review Comments

Simulations

- Creating and Editing a Department-Specific Label
- Creating and Editing a Department-specific Label Group
- Working with Department-Specific Review Comments

Performing Search Operations

- Veritas Alta Surveillance Search: Overview
- Working with Department-specific Searches
- Working with Application-specific Searches
- Managing Search Schedules

Simulations

- Creating Department-specific Search
- Creating Application-specific Search

Managing Reviews

- Veritas Alta Surveillance Reviews: Overview
- Understanding Reviewing Options
- Performing Review Operations
- Understanding Intelligent Review
- Working with Department-specific Review Comments

Simulations

- Reviewing the Items Manually
- Viewing the Hotwords in Emails

Managing Audit Settings

- Audit Settings: Overview
- Using the Audit Viewer

Simulations

- Configuring and Changing the Audit Settings
- Performing a Search for Audit Records

Generating Veritas Alta Surveillance Reports

- Veritas Alta Surveillance Reports
- Working with Enhanced Reporting
- Working with Export Operations

Simulations

- Creating a Report in Veritas Alta Surveillance
- Configuring a Reporting Endpoint



About Veritas

Veritas Technologies is a global leader in data protection and availability. Over 80,000 customers— including 87 percent of the Fortune Global 500—rely on us to abstract IT complexity and simplify data management. The Veritas Enterprise Data Services Platform automates the protection and orchestrates the recovery of data everywhere it lives, ensures 24/7 availability of business-critical applications, and provides enterprises with the insights they need to comply with evolving data regulations. With a reputation for reliability at scale and a deployment model to fit any need, Veritas Enterprise Data Services Platform supports more than 800 different data sources, over 100 different operating systems, more than 1,400 storage targets, and more than 60 different cloud platforms. Learn more at www.veritas.com. Follow us on Twitter at [@veritastechllc](https://twitter.com/veritastechllc).