



NetX Information Systems, Inc.



# NetX Training Courses Datasheet

Delivered by Accredited Engineers



NetX delivers both online and onsite instructor-led Symantec and Veritas training courses. Our **high-quality** information security and information management training courses are designed for system administrators, managers, operators, developers, and end users who need to get the job done. Our training classes consist of in-depth presentation and hands-on experience followed by lab access and direct assistance from our **Master Accredited Engineers**.

Attend from your home, office or one of our convenient locations.

All training classes are **Guaranteed to Run!**



NetX training classes are broadcast remotely, allowing our students to attend from any location. *To ensure a positive experience we only allow students to attend remotely and do not mix on-site with remote presentation.*

**Smaller classes and 24/5 access are more effective:** Each training class has a maximum size of 10 students, ensuring that every participant gets the most out of the presentation and can interface more comfortably with our engineer. 24/5 access to your dedicated training environment allows each student to practice labs as their schedule permits.

## Advantages of Training Courses provided by NetX



Courses are guaranteed to run because NetX never cancels.



Instructors strive to make NetX #1 in customer satisfaction.



Instructors are experts with deep, real-world product knowledge.



Courses are broadcast online, so you can attend from any location.



Virtual training courses conveniently saves time and travel costs.



Instructors keep your IT team current and confident.



Students gain real-world skills and experience in a hands-on setting.



Dedicated labs are available 24 hours a day, 5 days a week.



Training Courses have a maximum size of 10 students.



Live, instructor-led courses can be held onsite at your location.



Platinum Partner



[training@netxinc.com](mailto:training@netxinc.com)

Over 20 Years of Certified Excellence.  
[www.netxinc.com/training](http://www.netxinc.com/training)

866-638-9462 | 609-298-9188



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## Available Training Courses



**Symantec Education Training Credits** is a new flexible program for purchasing technical training. Training Credits are ideal for organizations or individuals who want to purchase training credits up front and enroll when the correct course is identified. **SKU: SYMCTC**

<https://netxinc.com/symantec-training-credits/>

**Symantec IT Management Suite 8.1 Administration** course is designed for professionals tasked with using Symantec IT Management Suite (ITMS) to manage their software and hardware resources in their organizations. **SKU: 00032178**

**Symantec IT Management Suite 8.1 Diagnostics & Troubleshooting** course is designed for professionals tasked with maintaining and utilizing a Symantec IT Management Suite (ITMS) implementation in their organizations. **SKU: 00032670**

**Symantec Client Management Suite 8.5 Administration** course is designed for professionals tasked with using Symantec CM Suite (CMS) to manage their software and hardware resources in their organizations. **SKU: 00033640**

**Symantec Asset Management Suite 8.5 Administration** course is designed for professionals tasked with using Symantec Asset Management Suite (AMS) to manage their software and hardware resources in their organizations. **SKU: 00033748**

**Symantec Ghost Solution Suite 3.0: Administration** course is designed for the professional tasked with installing, configuring, and managing a Deployment Solution system. **SKU: SC1420**

**Symantec/Altiris Deployment Solution 8.1 Administration** course is designed for the professional tasked with installing, configuring, and managing a Deployment Solution system. **SKU: 00031989**

**Symantec Data Loss Prevention 15.5: Administration** course is designed to provide you with the fundamental knowledge to configure and administer the Symantec Data Loss Prevention Enforce platform. **SKU: 00033628**

**Symantec Endpoint Protection 14.2 Manage and Administer** course is designed for the network, IT security, and systems administration professional in a Security Operations position tasked with the day-to-day operation of the SEPM management console. **SKU: 00034040**

**Symantec Endpoint Protection 14.x Configure and Protect** course is designed for the network, IT security, and systems administration professionals in a Security Operations position who are tasked with configuring optimum security settings for endpoints protected by Symantec Endpoint Protection 14. **SKU: SC1412**

**Symantec Endpoint Protection 14.x Plan and Implement** course is designed for the network, IT security, and systems administration professional in a Security Operations position tasked with planning and implementing a Symantec Endpoint Protection environment. **SKU: 00031681**

**Symantec Endpoint Protection 14.0 Maintain and Troubleshoot** course is designed for the IT security management professional tasked with troubleshooting Symantec Endpoint Protection 14.x. **SKU: 00032265**

**Symantec Control Compliance Suite 12.0: Administration** course is designed for professionals who are tasked with ensuring the security of their computing enterprise and compliance with both external and internal mandates. **SKU: SC00033197**

**Symantec Control Compliance Suite 11.0: Module Course Options** course is designed to enable IT professionals on the additional modules outside the standards manager module which is covered in the CCS 11 Administration Course. **SKU: SC1419**

**Symantec Control Compliance Suite Vulnerability Manager 12.0 Administration** course is designed for the IT security professional tasked with installation, administering, monitoring and reporting on CCS-VM 12.x. **SKU: 00032179**

**Symantec Endpoint Encryption 11.2 Install, Configure, and Deploy** course is designed for the network, IT security, systems administration, and support professional tasked with maintaining and troubleshooting a Symantec Endpoint Encryption (SEE) environment. **SKU: 00032936**





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## **Symantec Advanced Threat Protection 3 Incident Response**

course is designed for the network, IT security, and systems administration professional in a Security Operations position. **SKU: SC1401**

## **Symantec Blue Coat SSL Visibility 5.0**

**Administration** course enables you to plan, implement, configure and managed your SSLV appliance(s). **SKU: 00033300**

## **Symantec CloudSOC Administration R2**

course provides an overview of the CloudSOC service, covering initial setup, deployment options and service configuration. **SKU: 00032852**

## **Content Analysis 2.2 Administration**

course is designed for the network, IT security, and systems administration professionals in a Security Operations position who are tasked with implementing and managing the malware web filtering features of Content Analysis 2.x. **SKU: 00032375**

## **Symantec Data Center Security Server Advanced 6.7 Administration**

course is an introduction to implementing and managing a Symantec Data Center Security: Server Advanced 6.7 deployment. **SKU: SC1410**

## **Symantec Data Center Security Server Advanced 6.7 Diagnostics and Troubleshooting**

course is an introduction to implementing and managing a Symantec Data Center Security: Server Advanced 6.7 deployment. **SKU: 00032476**

## **Symantec ProxySG 6.7 Advanced**

**Administration** course is intended for IT professionals who wish to learn to master the advanced features of the ProxySG. **SKU: 00034498**

## **Symantec ProxySG 6.7 Basic**

**Administration** course is an introduction to deployment options and management of the individual key features offered using the ProxySG 6.6 solution. **SKU: 00034497**

## **Symantec ProxySG 6.7 Diagnostics**

**and Troubleshooting** course provides a structured approach to diagnosing common troubleshooting issues related to ProxySG deployments. **SKU: 00034518**

## **Symantec PacketShaper 11.9.1**

**Administration** course is intended for IT professionals who wish to develop the knowledge and skills to manage an installed Symantec PacketShaper on a daily basis. **SKU: 00032067**

## **Symantec Identity and Authentication**

**Services R1** course is designed for the IT security professional needing to develop an understanding of the principles and use cases behind the Symantec VIP Service and VIP Access Manager. **SKU: 00032225**

## **Symantec Web Isolation Administration**

**R1** course is intended for IT professionals who wish to develop the knowledge and skills to manage an installed Symantec PacketShaper on a daily basis. **SKU: 00033110**

## **Symantec Messaging Gateway 10.6**

**Administration** course is designed to provide you with the fundamental knowledge to configure and administer the Symantec Messaging Gateway. **SKU: 00032312**

## **Symantec Web Security Service Core**

**Administration R1** course is intended for IT professionals who wish to develop the knowledge and skills to manage an installed Symantec PacketShaper on a daily basis. **SKU: 00033036**



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## VERITAS

**Veritas educational training credits** are ideal for organizations or individuals who want to purchase training units up front and enroll when they identify a training need. Customers can redeem units for training from Veritas and Veritas Authorized Training Partners as their training needs arise. **SKU: VERTC**

<https://netxinc.com/veritas-training-credits/>

**Veritas Data Insight 6.1: Administration** course is designed for the storage administration, IT security, and systems administration professional tasked with architecting, implementing, administering and using Veritas Data Insight. This class covers how to design, install, configure, administer and maintain Veritas Data Insight. **SKU: DP0095**

**Veritas NetBackup 8.2: Administration** course provides the IT professional with the general principles, configuration, and management of NetBackup, including how to: best utilize the NetBackup tools and interfaces, effectively monitor backup operations, and ensure data recovery objectives are met. **SKU: 00003481**

**Veritas NetBackup 8.2: Advanced Administration** course provides advanced NetBackup topics, including NetBackup performance, disaster recovery, application backups on physical and virtual machines, virtual machine accelerator backups, and security. **SKU: 00003621**

**Veritas NetBackup 8.1.2: Maintenance and Troubleshooting** course provides the IT professional with instruction on troubleshooting NetBackup 7.7 software. This course covers general error detection tools and troubleshooting methodologies. **SKU: 00003060**

**Veritas Backup Exec 20.1 Administration** course is designed for the data protection professional tasked with architecting, implementing, backing up, and restoring critical data. **SKU: 00002813**

**Veritas NetBackup 3.1.2 Appliances: Configuration and Management** course provides IT professionals with the skills necessary to configure and manage Symantec NetBackup appliances. **SKU: 00003020**

**Veritas Enterprise Vault 12.3: Administration 1** course is designed for system administrators tasked with operating, integrating, and monitoring the day-to-day performance of Enterprise Vault within a Microsoft Exchange environment. **SKU: 00002810**

**Legal Discovery Using Veritas Enterprise Vault 12.2 Discovery Accelerator** course is designed for those who use Discovery Accelerator to search, review, and prepare archived items in support of information requests. **SKU: DP0096**

**Veritas InfoScale 7.3 FUNDAMENTALS for UNIX/Linux: Administration** course is designed for the IT professional who wants an overview of the Veritas InfoScale Storage and Veritas InfoScale Availability products. **SKU: HA0389**

**Veritas eDiscovery Platform 9 For Administrators** training course is designed for legal professionals that perform Electronic Discovery on Electronically Stored Information. **SKU: 00002444**

**Veritas eDiscovery Platform 9 For Users** course is designed for legal professionals that perform Electronic Discovery on Electronically Stored Information. **SKU: 00002446**

**Veritas InfoScale AVAILABILITY 7.3 for UNIX/Linux: Administration** course is designed for the IT professional tasked with installing, configuring, and maintaining Veritas Cluster Server (VCS) clusters. **SKU: HA0391**

**Veritas InfoScale STORAGE 7.3 for UNIX/Linux: Administration** course is designed for the IT professional tasked with installing, configuring, and maintaining the Veritas InfoScale Storage environments, including Volume Manager (VxVM), File System (VxFS), and Cluster File System (CFS). **SKU: HA0392**

**Veritas Access 3340 Appliance 7.4.2: Administration** course is designed for IT professionals tasked with designing, installing, configuring, and maintaining Veritas Access Appliance environments. **SKU: 00003225**

**Veritas Flex Appliance 5340: Administration** course is designed for IT professionals who are responsible for deploying, configuring, operating, managing, and maintaining Veritas Flex appliances. **SKU: 00003221**

**Veritas Resiliency Platform 3.1: Administration** course is intended for the IT professional tasked with designing, installing, configuring, and maintaining Veritas Resiliency Platform (VRP) in multiple Enterprise Data Centers and multi-cloud environments. **SKU: HA0394**





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## Symantec Security Awareness and Compliance Training

Information security demands that employees practice proactive, security-conscious behavior. The Symantec Security Awareness Program trains your employees to understand information security issues and behave in a manner that minimizes risks—all in accordance with current regulatory requirements. The program is designed not only to increase security knowledge and understanding, but also to influence appropriate employee behavior at all levels.

### INFORMATION SECURITY, RESPONSIBILITIES, AND PRINCIPLES

**Acceptable Use** — Users are consistently told which sites they cannot visit while at work, but many do not know why. This module outlines how those sites may pose a threat to your organization's security in order to discourage users from visiting those sites while at work.

**Phishing** — One of the biggest threats to an organization's security is a user that is susceptible to phishing attacks. This module teaches users how to identify different types of phishing attacks.

**Passwords** — Creating a complex password isn't hard; remembering it is. This module teaches efficient new methods of creating and remembering complex passwords required for your organization's security.

**Privacy** — We all enjoy our privacy, and in today's world, privacy is especially important. This module teaches users what needs to be kept private, and how to best ensure that privacy.

**Insider Threats** — Most know that an organization can be attacked from outsiders like hackers and social engineers, but few understand that an organization can be attacked from the inside. This module outlines different ways an organization can be attacked from the inside, as well as how a user can recognize and prevent these types of attacks.

**Access Control and Provisioning** — Access Control is a collection of methods and components used to protect information assets. It is used to control the confidentiality and integrity of a secure system and ensures that certain information is available only to those authorized.

**Media Handling** — A critical component of your organization's security is how your employees handle the data that they are entrusted with. This means they have to manage how they ship, store, destroy, label, and back up media that they use for work purposes.

**Information Security for Program Management** — This module focuses on the characteristics of a comprehensive information security program, variables that could impact goals, and how to communicate the effectiveness of the program to internal stakeholders.

**Information Security Program for IT Security** — Every member of the IT security team should be aware of all aspects of the security program. More so, they need to understand how those areas affect their current role, as it relates to the overall success of the program.



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## Symantec Security Awareness and Compliance Training (cont.)

### PROTECTING INFORMATION ON THE INTERNET

**Staying Secure Online** — The Internet is a wonderful resource, but without precautionary measures it can be a real source of trouble.

### THREATS AND RESPONSE

**Vulnerabilities, Threats and Controls** — This module will provide an overview of what a software vulnerability is and how they may be exploited.

### COMPLIANCE

**Payment Card Industry Data Security Standard (PCI DSS)** — PCI DSS is an information security standard which was developed to increase security of and protect cardholder data during and after a financial transaction.

**HIPAA and HITECH** — This module provides an overview of HIPAA compliance and a background on HITECH.

### SECURING YOUR WORKING ENVIRONMENT

**Data Protection and Destruction** — This module outlines what constitutes sensitive data and how to make sure it remains secure both during and after its use.

**Working Remotely** — This module illustrates different practices that should be avoided while working in public to ensure that you and your work are secure.

**Physical Security** — This module explains the importance of physical security and keeping the information within your organization safe from a physical standpoint.

**Backups** — This module highlights the importance of backing up your information, and how to effectively do so to avoid losing your data in the event of a compromise.

### INFORMATION SECURITY PROGRAM BASICS

**SDLC Security Awareness** — Each technology that an organization deploys goes through distinct phases of its deployment. Information security controls need to be integrated at each step to ensure that risk is minimized and each technology runs smoothly. This module focuses on the different steps to ensure this happens.

**System Policies** — While federal and program-level policies help establish broad foundational standards, system-specific policies play a key role to ensure the security of computers, networks, applications, and data.

**Securing Network Communications** — This module focuses on transmitting and storing data via secure methods, such as encryption.

**Partnering with the Information Security Department** — The IT department is, in many organizations, the first responder to a security incident. Because of this, it is a critical piece of the overall Information Security puzzle. IT and InfoSec need to work together as a single unit in order to provide a more secure environment.



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## Symantec Security Awareness and Compliance Training (cont.)

**The Role of the Help Desk in an InfoSec Program** — This module provides a high level overview of this role and how it relates to the information security program.

**Network Security Overview** — This module is designed to help end users, network security professionals and CISOs gain a better understanding of optimal placement of network security devices on a network.

**Information Security Risk Basics** — Risk is a word we hear quite often: risk of earthquake, risk of stock market meltdown, risk of heart attack. Risk is part of everything we do as humans, and it is something we must consider with our digital information.

**Information Security Risk Management** — This module provides an introduction to Information Security Risk Management, including a high level description of key tasks within common information security risk frameworks.

**Audit Overview** — This module covers those aspects and explains how Audit and Assessment fits into the overall information security posture.

**Information Security Roles** — This module explains the importance of each role within an IT department. What do they do? Like a well-oiled machine, each part of team must work efficiently together in order to achieve success.

**Overview of Operational Security** — Whether it's the password for your work email address or the personal identification number for your bank, keeping this information secure is an important responsibility.

**Contracting and System Acquisition** — This module is intended to highlight information security concerns when dealing with third-party providers during the procurement process.

**Disaster Recovery and Business Continuity** — What would happen to your organization in the face of disaster? How do you plan for when things go wrong within your organization? With a properly developed and tested disaster and business continuity plan, any potential impacts to your organization can be minimized.

## FUTURE RELEASES

**Introductory Module** — In this module, we will highlight the terms associated with the Internet of Things and help you understand the risk versus rewards of internet-connected devices.

**Internet of Things (IoT)** — This module explains the risks in the contracting process that should be taken seriously.

**General Data Protection Regulation (GDPR)** — This module provides an overview of the GDPR, including appropriate security processes for handling and storing sensitive or personal data and proper reporting of any data leakage.

**Cloud Access Awareness** — As organizations increase their reliance on cloud-based services, it has become evident that information security organizations need visibility into these services and the management of the associated data.

**Ransomware** — Ransomware can appear on your computer at any moment, without notice. Data ranging from important work or personal documents could be encrypted and held hostage until you pay a ransom. This module will provide a high level overview of what to do, should you become a victim.





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## Symantec Security Awareness and Compliance Training (cont.)

**User Security** — In security, we talk about threats to our users all the time. Yet every organization spends time, money, and resources on security awareness training. The most important thing to remember is that awareness training is two separate acts. The first goal of what we call “awareness training” is literacy. We put users through this training so they have a common vocabulary about information security. The second step in creating a security-aware user is behavior design. Changing user behavior is often taken for granted.



## About NetX Information Systems

NetX partners with leading technology vendors to deliver “best-in-class” products and services to protect your information and applications so that they’re available when and where they’re needed while remaining secure from breach and corruption. Our solutions will ensure that your infrastructure is protected from the latest threats, fully recoverable in the event of a disaster, and optimally organized to support compliance and IT governance efforts. Our philosophy around leveraging Flash storage solutions helps organizations get the most out of their applications by improving performance and reliability while simultaneously lowering overall costs.

NetX is committed to helping our clients reduce costs, improve efficiency, and decrease complexity!

