NetX Training Courses Datasheet
Delivered by Master Accredited Engineers

NetX delivers both online and onsite instructor-led Symantec and Veritas training courses. Our **high-quality** information security and information management training courses are designed for system administrators, managers, operators, developers, and end users who need to get the job done. Our training classes consist of in-depth presentation and hands-on experience followed by lab access and direct assistance from our **Master Accredited Engineers**.

Attend from your home, office or one of our convenient locations.
All training classes are *Guaranteed to Run!*

NetX training classes are broadcast remotely, allowing our students to attend from any location. *To ensure a positive experience we only allow students to attend remotely and do not mix on-site with remote presentation.*

Smaller classes and 24/5 access are more effective: Each training class has a maximum size of 10 students, ensuring that every participant gets the most out of the presentation and can interface more comfortably with our engineer. 24/5 access to your dedicated training environment allows each student to practice labs as their schedule permits.

Advantages of Training Courses provided by NetX

Courses are guaranteed to run because NetX never cancels.

Instructors strive to make NetX #1 in customer satisfaction.

Instructors are experts with deep, real-world product knowledge.

Courses are broadcast online, so you can attend from any location.

Virtual training courses conveniently saves time and travel costs.

Instructors keep your IT team current and confident.

Students gain real-world skills and experience in a hands-on setting.

Dedicated labs are available 24 hours a day, 5 days a week.

Training Courses have a maximum size of 10 students.

Live, instructor-led courses can be held onsite at your location.

Symantec.
Platinum Partner

VERITAS
Partner Force
Platinum Partner

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Available Training Courses

Symantec

Symantec/Altiris Asset Management Suite 7.1 Administration course is designed for the asset management professional tasked with installing, configuring, administering, and using Asset Management Suite 7.1 to manage corporate assets in an ITIL-focused environment. SKU: AT1240

Symantec IT Management Suite 8.1 for Administrators course is designed for professionals tasked with using Symantec IT Management Suite (ITMS) to manage their software and hardware resources in their organizations. SKU: 00032178

Symantec Client Management Suite 7.6: Administration course is designed for professionals tasked with using Symantec CM Suite (CMS) to manage their software and hardware resources in their organizations. SKU: AT2994

Symantec Client Management Suite 7.6: Implementation course is designed for professionals tasked with implementing Symantec Client Management Suite (CMS) in their organizations. SKU: AT2993

Symantec/Altiris Deployment Solution 8.1 Administration course is designed for the professional tasked with installing, configuring, and managing a Deployment Solution system. SKU: AT5997

Symantec Data Loss Prevention 15: Administration Symantec Data Loss Prevention 15: Administrationcourse is designed to provide you with the fundamental knowledge to configure and administer the Symantec Data Loss Prevention Enforce platform. SKU: 00032524

Symantec Endpoint Protection 14.x Differences course is designed for the network, IT security, and systems administration professionals in a Security Operations position who have experience with SEP 12 and need to understand the new features, how to upgrade to and manage SEP 14. SKU: SC1403

Symantec Endpoint Protection 14.x Manage and Administer course is designed for the network, IT security, and systems administration professional in a Security Operations position tasked with the day-to-day operation of the SEPM management console. SKU: SC1404

Symantec Endpoint Protection 14.x Configure and Protect course is designed for the network, IT security, and systems administration professionals in a Security Operations position who are tasked with configuring optimum security settings for endpoints protected by Symantec Endpoint Protection 14. SKU: SC1412

Symantec Endpoint Protection 14.x Plan and Implement course is designed for the network, IT security, and systems administration professional in a Security Operations position tasked with planning and implementing a Symantec Endpoint Protection environment. SKU: 00031681

Symantec Endpoint Protection 14.x Maintain and Troubleshoot course is designed for the IT security management professional tasked with troubleshooting Symantec Endpoint Protection 14.x. SKU: 00032265

Symantec Ghost Solution Suite 3.0: Administration course is designed for the professional tasked with installing, configuring, and managing a Deployment Solution system. SKU: SC1420

Symantec Control Compliance Suite 11.0: Administration (3-day) course is designed for professionals who are tasked with ensuring the security of their computing enterprise and compliance with both external and internal mandates. SKU: SC1425

Symantec Control Compliance Suite 11.0: Module Course Options course is designed to enable IT professionals on the additional modules outside the standards manager module which is covered in the CCS 11 Administration Course. SKU: SC1419

Symantec (cont.)

Symantec Control Compliance Suite Vulnerability Manager 12.0 Administration course isis designed for the IT security professional tasked with installation, administering, monitoring and reporting on CCS-VM 12.x. SKU: 00032179

Symantec Advanced Threat Protection 2.x Incident Response course is designed for the network, IT security, and systems administration professional in a Security Operations position. SKU: AT1413

Blue Coat Secure Sockets Layer Visibility (SSLv) course is intended for network and security professionals who wish to learn how to configure and manage the SSL Visibility Appliance to help secure your network environment. SKU: 00031834

Symantec CloudSOC R1 course is intended for IT professionals who wish to develop the knowledge and skills to deploy and manage Symantec CASB/s solution, CloudSOC. SKU: 00032148

Content Analysis 2.x Administration course is designed for the network, IT security, and systems administration professionals in a Security Operations position who are tasked with implementing and managing the malware web filtering features of Content Analysis 2.x. SKU: 00032375

Cyber Security Services Administration R1 course will provide a technical deep dive and hands on experience with Symantec's Cyber Security Services. SKU: SC1416

Symantec Data Center Security Server Advanced 6.7 Administration course is an introduction to implementing and managing a Symantec Data Center Security: Server Advanced 6.7 deployment. SKU: SC1410

Symantec Encryption Management Server 3.3 and Desktop 10.3 Install, Configure, and Deploy course is designed to provide you with the fundamental knowledge and hands-on lab experience to install and administer the Symantec Encryption Management Server 3.3 and desktop client product. SKU:US2000

Symantec Endpoint Encryption 11.0.1 - Install, Configure, and Deploy course iis designed for the network, IT security, systems administration, and support professional tasked with maintaining and troubleshooting a Symantec Endpoint Encryption environment. SKU: SC1421

Symantec Messaging Gateway 10.6 Administration course is designed to provide you with the fundamental knowledge to configure and administer the Symantec Messaging Gateway. SKU: 00032312

ProxySG 6.6 Advanced Administration course is intended for IT professionals who wish to learn to master the advanced features of the ProxySG. SKU: 00032267

ProxySG 6.6 Basic Administration course is an introduction to deployment options and management of the individual key features offered using the ProxySG 6.6 solution. SKU: 00032266

Symantec Security Analytics 7.2.x Administrator course is intended for IT professionals who want to master the fundamentals of the Symantec Security Analytics solution. SKU: 00032036

Symantec Security Analytics 7.2.x Professional course is designed for participants who want to learn how to use the Symantec Security Analytics platform to perform virtually any type of network-based monitoring and forensic analysis. SKU: 00032035

Symantec Validation and Identity Protection Service v1 course iis designed for the IT security professional needing to develop an understanding of the principles and use cases behind the Symantec VIP Service. SKU: SC1408

Symantec VIP Access Manager R1 is designed for the IT security professional needing to develop an understanding of the principles and use cases behind Symantec VIP Access Manager. SKU: 00031840

Veritas

Veritas Data Insight 6.1: Administration course is designed for the storage administration, IT security, and systems administration professional tasked with architecting, implementing, administering and using Veritas Data Insight. This class covers how to design, install, configure, administer and maintain Veritas Data Insight. SKU: DP0095

Veritas NetBackup 8.0: Administration course provides the IT professional with the general principles, configuration, and management of NetBackup, including how to: best utilize the NetBackup tools and interfaces, effectively monitor backup operations, and ensure data recovery objectives are met. SKU: DP0116

Veritas NetBackup 8.0: Advanced Administration course provides advanced NetBackup topics, including NetBackup performance, disaster recovery, application backups on physical and virtual machines, virtual machine accelerator backups, and security. SKU: DP0115

Veritas NetBackup 8.0: Maintenance and Troubleshooting course provides the IT professional with instruction on troubleshooting NetBackup 7.7 software. This course covers general error detection tools and troubleshooting methodologies. Students practice solving problems related to the NetBackup database, devices, media, disk, deduplication, networking, backups, and restores. In addition, students study the functions of key NetBackup processes and how to enable, view, and manage the associated logs.   SKU: DP0113

Veritas Backup Exec 16: Administration course is designed for the data protection professional tasked with architecting, implementing, backing up, and restoring critical data. SKU: DP0117

Veritas NetBackup 2.7.x Appliances: Configuration and Management course provides IT professionals with the skills necessary to configure and manage Symantec NetBackup appliances.   SKU: DP0120

Veritas Enterprise Vault 12.x: Implementation and Deployment course is designed for technical support, sales engineers, partners, and customers tasked with providing implementing and deploying the Enterprise Vault 12.x environment. SKU: DP0119

Veritas Enterprise Vault 12.x: Administration 1 course is designed for system administrators tasked with operating, integrating, and monitoring the day-to-day performance of Enterprise Vault within a Microsoft Exchange environment. SKU: DP0127

Veritas Enterprise Vault 12.x: Administration ll course is designed for system administrators tasked with operating, integrating, and monitoring the day-to-day performance of Enterprise Vault. SKU: DP0124

Veritas Enterprise Vault 12.x: Administration IIA – Administering File System Archiving course is designed for system administrators tasked with operating, integrating, and monitoring the day-to-day performance of Enterprise Vault. SKU: DP0123

Veritas Enterprise Vault 12.x: Administration IIB – Administering File System Archiving course is designed for system administrators tasked with operating, integrating, and monitoring the day-to-day performance of Enterprise Vault. SKU: DP0122

Veritas Enterprise Vault: DIFFERENCES 11 to 12 course is designed for system administrators tasked with operating, integrating, and monitoring the day-to-day performance of Enterprise Vault within an Exchange environment familiar with Enterprise Vault 11. SKU: DP0131

Veritas (cont.)

Legal Discovery Using Veritas Enterprise Vault 12.2 Discovery Accelerator course is designed for those who use Discovery Accelerator to search, review, and prepare archived items in support of information requests. SKU: DP0096

Veritas InfoScale 7.3 FUNDAMENTALS for UNIX/Linux: Administration course is designed for the IT professional who wants an overview of the Veritas InfoScale Storage and Veritas InfoScale Availability products. SKU: HA0389

Veritas InfoScale AVAILABILITY 7.3 for UNIX/Linux: Administration course is designed for the IT professional tasked with installing, configuring, and maintaining Veritas Cluster Server (VCS) clusters. SKU: HA0391

Veritas InfoScale STORAGE 7.3 for UNIX/Linux: Administration course is designed for the IT professional tasked with installing, configuring, and maintaining the Veritas InfoScale Storage environments, including Volume Manager (VxVM), File System (VxFS), and Cluster File System (CFS). SKU: HA0392

Veritas eDiscovery Platform (Clearwell) 8.2: For Administrators training course is designed for legal professionals that perform Electronic Discovery on Electronically Stored Information.   SKU: HA0404

Veritas eDiscovery Platform (Clearwell) 8.2: For Users course is designed for legal professionals that perform Electronic Discovery on Electronically Stored Information. SKU: HA0405

Symantec Security Awareness and Compliance Training

Information security demands that employees practice proactive, security-conscious behavior. The Symantec Security Awareness Program trains your employees to understand information security issues and behave in a manner that minimizes risks—all in accordance with current regulatory requirements. The program is designed not only to increase security knowledge and understanding, but also to influence appropriate employee behavior at all levels.

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INFORMATION SECURITY, RESPONSIBILITIES, AND PRINCIPLES

Acceptable Use - Users are consistently told which sites they cannot visit while at work, but many do not know why. This module outlines how those sites may pose a threat to your organization's security in order to discourage users from visiting those sites while at work.

Phishing - One of the biggest threats to an organization's security is a user that is susceptible to phishing attacks. This module teaches users how to identify different types of phishing attacks.

Passwords - Creating a complex password isn't hard; remembering it is. This module teaches efficient new methods of creating and remembering complex passwords required for your organization's security.

Privacy - We all enjoy our privacy, and in today's world, privacy is especially important. This module teaches users what needs to be kept private, and how to best ensure that privacy.

Insider Threats - Most know that an organization can be attacked from outsiders like hackers and social engineers, but few understand that an organization can be attacked from the inside. This module outlines different ways an organization can be attacked from the inside, as well as how a user can recognize and prevent these types of attacks.

Access Control and Provisioning - Access Control is a collection of methods and components used to protect information assets. It is used to control the confidentiality and integrity of a secure system and ensures that certain information is available only to those authorized.

Media Handling - A critical component of your organization's security is how your employees handle the data that they are entrusted with. This means they have to manage how they ship, store, destroy, label, and back up media that they use for work purposes.

Information Security for Program Management - This module focuses on the characteristics of a comprehensive information security program, variables that could impact goals, and how to communicate the effectiveness of the program to internal stakeholders.

Information Security Program for IT Security - Every member of the IT security team should be aware of all aspects of the security program. More so, they need to understand how those areas affect their current role, as it relates to the overall success of the program.

PROTECTING INFORMATION ON THE INTERNET

Staying Secure Online - The Internet is a wonderful resource, but without precautionary measures it can be a real source of trouble.

THREATS AND RESPONSE

Vulnerabilities, Threats and Controls - This module will provide an overview of what a software vulnerability is and how they may be exploited.

COMPLIANCE

Payment Card Industry Data Security Standard (PCI DSS) - PCI DSS is an information security standard which was developed to increase security of and protect cardholder data during and after a financial transaction.

HIPAA and HITECH - This module provides an overview of HIPAA compliance and a background on HITECH.

SECURING YOUR WORKING ENVIRONMENT

Data Protection and Destruction - This module outlines what constitutes sensitive data and how to make sure it remains secure both during and after its use.

Working Remotely - This module illustrates different practices that should be avoided while working in public to ensure that you and your work are secure.

Physical Security - This module explains the importance of physical security and keeping the information within your organization safe from a physical standpoint.

Backups - This module highlights the importance of backing up your information, and how to effectively do so to avoid losing your data in the event of a compromise.

INFORMATION SECURITY PROGRAM BASICS

SDLC Security Awareness - Each technology that an organization deploys goes through distinct phases of its deployment. Information security controls need to be integrated at each step to ensure that risk in minimized and each technology runs smoothly. This module focuses on the different steps to ensure this happens.

System Policies - While federal and program-level policies help establish broad foundational standards, system-specific policies play a key role to ensure the security of computers, networks, applications, and data.

Securing Network Communications - This module focuses on transmitting and storing data via secure methods, such as encryption.

Partnering with the Information Security Department - The IT department is, in many organizations, the first responder to a security incident. Because of this, it is a critical piece of the overall Information Security puzzle. IT and InfoSec need to work together as a single unit in order to provide a more secure environment.

The Role of the Help Desk in an InfoSec Program - This module provides a high level overview of this role and how it relates to the information security program.

Network Security Overview - This module is designed to help end users, network security professionals and CISOs gain a better understanding of optimal placement of network security devices on a network.

Information Security Risk Basics - Risk is a word we hear quite often: risk of earthquake, risk of stock market meltdown, risk of heart attack. Risk is part of everything we do as humans, and it is something we must consider with our digital information.

Information Security Risk Management - This module provides an introduction to Information Security Risk Management, including a high level description of key tasks within common information security risk frameworks.

Audit Overview - This module covers those aspects and explains how Audit and Assessment fits into the overall information security posture.

Information Security Roles - This module explains the importance of each role within an IT department. What do they do? Like a well-oiled machine, each part of team must work efficiently together in order to achieve success.

Overview of Operational Security - Whether it's the password for your work email address or the personal identification number for your bank, keeping this information secure is an important responsibility.

Contracting and System Acquisition - This module is intended to highlight information security concerns when dealing with third-party providers during the procurement process.

Disaster Recovery and Business Continuity - What would happen to your organization in the face of disaster? How do you plan for when things go wrong within your organization? With a properly developed and tested disaster and business continuity plan, any potential impacts to your organization can be minimized.

FUTURE RELEASES

Introductory Module - In this module, we will highlight the terms associated with the Internet of Things and help you understand the risk versus rewards of internet-connected devices.

Internet of Things (IoT) - This module explains the risks in the contracting process that should be taken seriously.

General Data Protection Regulation (GDPR) - This module provides an overview of the GDPR, including appropriate security processes for handling and storing sensitive or personal data and proper reporting of any data leakage.

Cloud Access Awareness - As organizations increase their reliance on cloud-based services, it has become evident that information security organizations need visibility into these services and the management of the associated data.

Ransomware - Ransomware can appear on your computer at any moment, without notice. Data ranging from important work or personal documents could be encrypted and held hostage until you pay a ransom. This module will provide a high level overview of what to do, should you become a victim.

User Security - In security, we talk about threats to our users all the time. Yet every organization spends time, money, and resources on security awareness training. The most important thing to remember is that awareness training is two separate acts. The first goal of what we call "awareness training" is literacy. We put users through this training so they have a common vocabulary about information security. The second step in creating a security-aware user is behavior design. Changing user behavior is often taken for granted.

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